# DSS'S State of NJ Supply Chain Solution "NJSCS"

USER GUIDE

"ECOMMERCE: CUSTOMER PERSPECTIVE V1"

V2 (NOVEMBER  $9^{TH}$ , 2021)

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Question 1

Where would I find the link to DSS's new eCommerce?

Visit DSS website at:

https://www.state.nj.us/treasury/dss

## Question 2





Who will be the Master Customer Account holder?



Representation: The person formally representing the agency's business office with DSS.

Authority: This person is the only one with the authority to manage agencyrelated accounts. This person may also delegate order-related permissions to other account holders.

Transactions: However, this person must not necessarily create sub-user accounts. In fact, this person may also:

- perform the agency's transactions in the eCommerce on behalf of any Ship-To location,
- access statements,
- authorize invoices, or
- run reports in eCommerce.

What is needed to create/update the agency's Master Customer Account?



- The agency's business office representative must complete the *Customer Login & Contact Information Survey* (downloadable from DSS website).
- The form must be submitted to DSS customer service: dsscustomerservice@treas.nj.gov

## Question 5



To view DSS's NJSCS eCommerce, customers may use browsers such as: Google Chrome, Firefox, or Edge

Visit DSS website at:

https://www.state.nj.us/treasury/dss

Click here to open up NJSCS



## Welcome to the NJSCS page.

Here you will find a link to the **eCommerce** website along with other useful information such as:

- Relevant Forms 🛰
- Policies & SOPs
- Educational Material

Please check this web page often to stay up to date on the latest forms, policies, and educational material.

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November 16, 2021 COVID-19 Information				SHOW ALERTS 🛇	
Tropical Storm Ida Recovery				HELP AVAILABLE 🔗	
OFFICIAL SITE OF THE STATE OF NEW JERSEY			Govern NJ.gov   Services   Agencies   F/	or Phil Murphy • Lt. Governor Sheila Oliver AQs   Translate   Get Updates 🖬   Search Q	
NJ Treasury					
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Home / Distribution and Support Services NJSCS					
Distribution and Support Service	es NJSCS				
eCommerce website					
Relevant Forms	Policies & SOPs		Educational Material		
Customer Login & Contact Information Surve	v B		<ul> <li>Logging into eCommerce setup</li> </ul>	ce & Sub-User Account	

#### Once you have clicked on the eCommerce link, you will be ( LOGIN / SIGN IN - NJ DSS - TRAIL × + o × redirected to this page: ☆ 🛊 🚨 : ← → C ☆ 🏻 portal2.distone.com/njdss/login DSS' NJ SUPPLY CHAIN SOLUTION - NJSCS (609) 530-3308 H MY CART MY ACCOUNT LOGIN N CART - \$0.00 Enter Item or Part # HOME PRODUCTS CONTACT US LOGIN SALES LOGIN REGISTER **PRODUCT CATEGORY** LOGIN • Enter your CANTEEN - FOOD ALL FIELDS MARKED WITH AN ASTERISK (\*) MUST BE COMPLETED CUSTOMER ID\*\* username and CANTEEN - HOUSEHOLD 2500 password, -DROP SHIP - FOOD SUB-USER ID (OPTIONAL) DROP SHIP - HOUSEHOLD PASSWORD' WAREHOUSE - FOOD • answer the captcha Ø) WAREHOUSE - HOUSEHOLD security question, C I'm not a robot reCAPTCHA Privacy - Terms then FORGOT PASSWORD? FIND MY CUSTOMER ID LOGIN REGISTER log in •

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  - different programs by clicking on the corresponding icons to see what is available in our new eCommerce.







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			SUBMIT BACK		

USER MANAGEMENT - NJ DSS - 1 × + ٥  $\times$  $\sim$ ← → C ☆ 🔒 portal2.distone.com/njdss/user 요 ☆ 🇯 . : • CONTACT US HOME PRODUCTS LOGOUT **PRODUCT CATEGORY** USER ACCOUNT SETUP CANTEEN - FOOD ALL FIELDS MARKED WITH AN ASTERISK (\*) MUST BE COMPLETED NAME\* CANTEEN - HOUSEHOLD USER ID\* TITLE DROP SHIP - FOOD Make up the DROP SHIP - HOUSEHOLD FIRST NAME\* LAST NAME\* sub-user ID. JUSE - FOOD ADDRESS1\* ADDRESS2 WAREHOUSE - HOUSEHOLD STATE\* CITY\* For example, you Select State may consider a COUNTRY\* POSTAL CODE\* combination of UNITED STATES  $\sim$ PHONE your customer ID PHONE EXT CELL with a different alphabet for every CONFIRM PASSWORD PASSWORD\* Ø Ø) USEr (such as 2500a, or EMAIL ADDRESS\* 2500b, or 2500c, etc.) ACTIVE MANAGER ORDERING: \* ALLOW SUBMIT O REQUIRE REVIEW PERMISSIONS PENDING ORDERS BACK ORDER ITEMS SELECT SHIP TO  $\mathbf{T}$ OPEN INVOICES ORDER HISTORY PURCHASE HISTORY SHOW PRICES BACK SUBMIT

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 The Ship-To Sub-User may be authorized to directly submit orders using the eCommerce, or through the Master Customer User for approval

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Once you have filled • the information, make the user "active"

- This is only to create ٠ the sub-user (At this stage, do NOT assign the subuser any Ship-To locations or make them a Managing subuser.)
- Editing may happen after • you have submitted the form.
- Just SUBMIT the form. •

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• Example 2:

 This sub-user was previously created and made "active".

 Now, we are assigning this subuser a Ship-To location

() USER MANAGEMENT - NJ DSS - X + þ  $\times$  $\sim$ — २ ☆ 🛊 🚨 : portal2.distone.com/njdss/user  $\leftarrow \rightarrow$  C  $\triangle$ HOME PRODUCTS CONTACT US LOGOUT **PRODUCT CATEGORY** USER ACCOUNT SETUP **CANTEEN - FOOD** ALL FIELDS MARKED WITH AN ASTERISK (\*) MUST BE COMPLETED NAME\* **CANTEEN - HOUSEHOLD** STATE OF NJ USER ID\* TITLE **DROP SHIP - FOOD** 2500C DROP SHIP - HOUSEHOLD FIRST NAME LAST NAME\* MIKE SLACK WAREHOUSE - FOOD ADDRESS1\* ADDRESS2 1620 STUYVESANT AVE. WAREHOUSE - HOUSEHOLD CITY\* STATE\* TRENTON NEW JERSEY COUNTRY\* POSTAL CODE\* UNITED STATES 08625  $\sim$ PHONE PHONE EXT 609.888-7777 CELL PASSWORD\* CONFIRM PASSWORD\* \$ Ø) EMAIL ADDRESS\* ACK@AOL.COM ACTIVE 🗹 MANAGER PERMISSIONS ORDERING: \* ALLOW SUBMIT PENDING ORDERS BACK ORDER ITEMS STL 1VIRTUAL SHIP-TO LOCATION 1, , US X -OPEN INVOICES ORDER HISTORY PURCHASE HISTORY SHOW PRICES

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- Example 3: ٠
- This sub-user was • previously created, made "active", and assigned a Ship-To location.
- Now, we may • assign permission to the Ship-To Subuser.
- SUBMIT the form •





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			STL3VIRTUAL SHIP-TO LOCATION 3, US		

## **Remember:**

- To become eligible for utilizing DSS's NJSCS, every agency must have authorized one Master Customer User as its official representative with DSS.
- It is up to the agency's Master User to decide how to design or setup their inter-agency sub-user accounts, while transacting with DSS via eCommerce.
- Permissions granted to the Ship-To Sub-Users are subject to your policy, not the ERP's.
- Making a Ship-To Sub-User a Managing one is also subject to your policy, not the ERP's.

